

Volunteer Role Profile



Volunteer Role

Charity Shop Volunteer

Volunteer Manager

Centre Manager

Where you will be based

Community

Why we want you

We are the RSPCA and it's our vision to live in a world where all animals are respected and treated with compassion. Our volunteers are incredible, they play an essential role in helping us carry out our important animal welfare work every day. Our charity shop volunteers play a vital role in raising the profile of the RSPCA in the local community whilst raising funds so that we can continue our important animal welfare work.

What you will be doing

- Helping customers in the shop
- Accepting donations of items and money
- Processing sales through the till and card machine, including Gift Aid
- Sorting through donated items
- Preparing donated items for sale by steaming and hanging and items
- Merchandising stock on the shop floor
- Creating window displays

The skills you need

- Friendly and cheerful
- Good numeracy skills
- You'll need to be aged 16 or over
- At least one morning or afternoon per week
- We are looking for a long term commitment of a minimum of 6 months

What's in it for you

- Meet new people and make new friends
- Learn great new skills to add to your CV
- A great induction and training relevant to your role
- Volunteer in a fun environment at the heart of the local community
- You'll be making a huge difference to the welfare of animals
- We are happy to reimburse any reasonable travel expenses you may incur whilst volunteering with us

Disclaimer

Please ensure that you have asked your referees' permission to provide their contact details and for us to contact them. Our voluntary roles are subject to an informal interview and introductory period. Before you can start volunteering you'll need to complete our simple online Health & Safety assessment. Tetanus is a life threatening bacterial disease caused by an infection in an open wound. In view of this everyone should be vaccinated to prevent infection and we require that all RSPCA staff and volunteers must be suitably protected. Tetanus vaccination is carried out in infancy (3 doses), at pre-school and in adolescence so everyone should have had 5 doses by the time adulthood is reached. This is considered to give lifelong protection although a booster might be considered if an injury is deemed to be high risk. We request that volunteers must check their vaccination history with their GP's and if fully immunised no further action is required. If a volunteer has not had the required doses, the GP should offer them free of charge as part of the UK vaccination schedule.