

Volunteer Role Profile



Volunteer Role

Home Visitor

Volunteer Manager

Centre Manager

Where you will be based

Community

Why we want you

We are the RSPCA and it's our vision to live in a world where all animals are respected and treated with compassion. Our volunteers are incredible, they play an essential role in helping us carry out our important animal welfare work every day. Many of the animals in our care have never experienced life in a loving, family home. Whilst waiting for someone to give them a forever home, animals get all the care they need in one of our animal centres. Our home visitors play a vital role by visiting the homes of potential adopters to assess their suitability for an RSPCA animal, as well as undertaking follow up visits to ensure that adoptions have been a success.

What you will be doing

- Attending the national Society 'home visiting' training course before undertaking any home visits.
- Being familiar with and following at all times the national Society's re-homing policies, guidelines and procedures.
- Making contact with a potential adopter within 48 hours of receiving the request for a home visit and making arrangements for the home visit, either in person or online, to be completed within 7 days.
- Reporting the findings of the home visit promptly to the re-homing co-ordinator for a final decision.
- Being aware of the needs of a particular animal and assessing potential adopters accordingly.
- Completing all documentation neatly and accurately and returning it to the branch re-homing co-ordinator as soon as possible following the completion of the home visit.
- As a member of the home visiting team, working with your fellow volunteers and attending team meetings as necessary.
- Being aware of and following the guidelines for personal safety.
- Acting at all times as a good ambassador for the national Society, supporting its policies and aims whilst on RSPCA business.

The skills you need

- Volunteers must be aged 18 or over.
- Previous experience of keeping pets would be an advantage.
- Must be confident, approachable, objective and a good communicator.
- Able to focus on the task at hand and capable of working with minimal supervision.

What's in it for you

- Meet new people and make new friends
- Learn great new skills to add to your CV
- A great induction and training relevant to your role
- Volunteer in a fun environment at the heart of the local community
- You'll be making a huge difference to the welfare of animals
- We are happy to reimburse any reasonable travel expenses you may incur whilst volunteering with us.

Disclaimer

Our voluntary roles are subject to an informal interview and trial period. We will ask you to provide contact details for two referees. Before you can start volunteering you'll need to complete our simple online Health & Safety assessment. At the RSPCA we don't want you to be out of pocket by volunteering, so we are happy to reimburse any agreed out of pocket expenses you incur whilst volunteering. Tetanus is a life threatening bacterial disease caused by an infection in an open wound. In view of this everyone should be vaccinated to prevent infection and we require that all RSPCA staff and volunteers must be suitably protected. Tetanus vaccination is carried out in infancy (3 doses), at pre-school and in adolescence so everyone should have had 5 doses by the time adulthood is reached. This is considered to give lifelong protection although a booster might be considered if an injury is deemed to be high risk. We request that volunteers must check their vaccination history with their GP's and if fully immunised no further action is required. If a volunteer has not had the required doses, the GP should offer them free of charge as part of the UK vaccination schedule.