

Volunteer Role Profile



Volunteer Role

Charity Shop Volunteer

Volunteer Manager

Shop Management Team

Where you will be based

Community

Why we want you

We are the RSPCA and it's our vision to live in a world where all animals are respected and treated with compassion. Our volunteers are incredible, they play an essential role in helping us carry out our important animal welfare work every day. Our charity shop volunteers play a vital role in raising the profile of the RSPCA in the local community whilst raising funds so that we can continue our important animal welfare work.

What you will be doing

- Helping customers in the shop
- Accepting donations of items and money
- Processing sales through the till and card machine, including Gift Aid
- Sorting through donated items
- Preparing donated items for sale by steaming and hanging and items
- Merchandising stock on the shop floor
- Creating window displays

The skills you need

- Friendly and cheerful
- Good numeracy skills
- At least one morning or afternoon per week
- We are looking for a long term commitment of a minimum of 6 months

What's in it for you

- Meet new people and make new friends
- Learn great new skills to add to your CV
- A great induction and training relevant to your role
- Volunteer in a fun environment at the heart of the local community
- You'll be making a huge difference to the welfare of animals

Disclaimer

Before you can start volunteering you'll need to complete our simple online Health & Safety course and any associated training required for your role.

Tetanus is a life threatening bacterial disease caused by an infection in an open wound. All volunteers must be suitably protected. We recommend that volunteers check their vaccination history with their GP. If a volunteer has not had the required doses, the GP should offer them free of charge as part of the UK vaccination schedule.